



FOR IMMEDIATE RELEASE

Susan Schiller, Executive Director of Bethany House Services, Receives Mayor's Humanitarian of the Year Award

Cincinnati, October 25, 2018. At the State of the City address on October 23, Mayor John Cranley presented the Humanitarian of the Year Award to Bethany House Services' Executive Director, Susan S. Schiller. Mayor Cranley stated that Schiller was "one of the strongest, smartest, most compassionate voices when homelessness consumed the hearts and minds of our city this summer." He added that she "acted quickly to ensure beds were available to all on the street, and advocated for the actual needs of the homeless."

Arlene Nolan, executive director of Shelterhouse, also was a recipient of the Mayor's Humanitarian Award.

Bethany House has seen an increase in family homelessness since January of this year and in June opened a fifth shelter to handle the overflow. Through September 2018 the agency saw a 30 percent increase in families entering its shelters.



Mayor John Cranley presents Humanitarian of the Year Award to Susan Schiller

In accepting the award, Schiller gave credit to the dedicated staff and committed volunteers and especially, the families. “My inspiration comes from the homeless children and their parents who come to Bethany House every day. As a community, we have to do better to ensure every family has a place to call home and no spends a night without shelter.”

Schiller joined Bethany House Services in 2013. She left the corporate field after 28 years in marketing research, 18 years as founder and CEO of Schiller Marketing Research, a



Left to right: Mayor John Cranley; Board Members Gail Myers and Lucy Crane; Honoree Susan Schiller; and Board Chair, Bob Inkrot.

custom sales research company. Susan Schiller was a 2002 Enquirer Woman of the Year and a 2016 LEAD Woman of Influence.

Susan and her husband Michael live in Delhi Township.

About Bethany House Services

Bethany House Services is Cincinnati’s largest provider of emergency shelter and housing programs for families experiencing homelessness. Founded in 1983, BHS supports families as they move from homelessness to housing, independence and self-sufficiency, ensuring each family has the necessary skills and supports so that they will not return to homelessness.

Visit us on the Web at www.bethanyhouseservices.org to learn about donation and volunteer opportunities.

###